

## Welcome Conversation After Orientation

“Hi, (person’s name) I’m (your name). What did you think of the orientation meeting you attended last concert, and were you able to go through all the materials?”

Good/Informative

“Glad to hear it, so you’re clear on everything and where to go if you have any problems or questions?”

Make sure they’re clear on where to go for information and help. Invite them to participate in a caucus, event, or some other entry point to get them involved.

Not good, etc.

“Is there anything I can help explain?”, “What issues did you have with the information?”, or a similar open ended question.

Record their concern for the OC, offer to help resolve the issue, or find more information. In the process of communicating with them, listen and try to find issues or entry points they’ll resonate with or have interest in. Follow up and re-evaluate their status and issues regularly.