



# Strategic Campaign Communications



**Jake Berent** 

Director of Communications Chicago Federation of Labor

# **DISUSSION TOPICS**

01About Me

Four Keys to **Effective Messaging** 

Visibility

Building the Narrative

Press Prep

Q & A

Media Outreach

CCDOC Example

# About Me











# About Me



Teamsters
703 Sysco
Strike
Video

Teamsters
Cannabis
Organizing
Video



# Four Keys to Messaging Success

# Four Keys To Messaging Success

### **Building the Narrative**

Develop message to rally around and stewards of that message.

Organize internally and reach out to external coalition, prepare press communications.

Press Prep

#### Media Outreach

Execute media plan for maximum coverage. Leave no stone unturned.

### Visibility

Establish your presence as organization

# VISIBILITY



### Visibility

When someone googles your union, what comes up? ((Take out your phone))



#### Have a Footprint

When you google your organization and name. You want something positive to come up.



#### Get on Social

Establish a page for your local on social platform(s).



#### **Involve Your Members**

Ask members to submit photos, testimonials, content. And to share the union's important posts!



#### **Community Relationships**

Interact with other org's accounts, especially ones you might be reaching out to for help soon.

# Three Good Types of Posts



### "What we do"

Post a picture of members practicing or getting ready for a show



### **Labor Solidarity**

Show up to a labor action or meeting/training



### Lay Groundwork

Post a pic of a member, captioned with a quote or highlighting an issue



BUILDING THE NARRATIVE

# **Building the Narrative**



#### Research & Development

- ☐ Identify bargaining issues everyone can to relate to.
- Research the publicly available data on your employer (990's, Google, Socials)

- ☐ Get creative with other data (ALICE Report, BLS & HUD Stats, etc.)
  UNITED WAY
- □ ALICE (Asset Limited, Income Constrained, Employed)
- Local University and College Academics
- Ann Arbor Symphony

Total # of Board Members, Employees and Volunteers.

# 990 Form

Total expenses, including salaries.

efi	ile GRAPHIC	print - DO NOT PROCESS As Filed Data -		DL	N: 934	93109000351
	000	Return of Organization Exempt From	n Incom	e Tax	OI	MB No. 1545-0047
	.990	Under section 501(c), 527, or 4947(a)(1) of the Internal Revenue Co		ne)	2010	
*		▶ Do not enter social security numbers on this form as it r	15 07 1050		, L	2019
Treas		► Go to <u>www.irs.gov/Form990</u> for instructions and the	latest inform	nation.	(	Open to Public Inspection
_	nal Revenue Service		20.2020			
В	if applicable:	alendar year, or tax year beginning 07-01-2019 , and ending 06- C Name of organization	30-2020	D Employer	identific	ation number
		ANN ARBOR SYMPHONY ORCHESTRA INC	15-151	38-6069701		
	Name ch.	Doing business as	- 30 00037			
	final return/terminate					
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	9	F Name and address of principal officer:	H(a) Is th	is a group retu		.50,520
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I	Tax-exempt status:	☑ 501(c)(3) ☐ 501(c)( ) ◀ (insert) ☐ 4947(a)(1) or ☐ 527		o," attach a list	. (see i	nstructions)
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Activities & Governance	3 Number of 4 Number of 5 Total num 6 Total num	s box ▶ ☐ if the organization discontinued its operations or disposed of f voting members of the governing body (Part VI, line 1a) .  if independent voting members of the governing body (Part VI, line 1b) her of individuals employed in calendar year 2019 (Part V, line 2a) .  her of volunteers (estimate if necessary) .	more than 25°	% on the net ass	3 4 5 6	34 263 280
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Executive & Management salaries.

# 990 Form

Form 990, Part VII - Compensation of and Independent Contractors	omcers, bir	ectors	,,,,,,,	iste	:05,	Key	E11	ipioyees, <del>n</del> igno	est compensati	eu Employees,
<b>(A)</b> Name and Title	(B) Average hours per week (list any hours for related organizations below dotted line)	(C) Position (do not check more than one box, unless person is both an officer and a director/trustee)					er	(D) Reportable compensation from the organization	(E) Reportable compensation from related organizations	(F) Estimated amount of other compensation from the
		Individual trustee or director	Institutional Trustee	Officer	Key employee	Highest compensated employee	Former	(W- 2/1099- MISC)	(W- 2/1099- MISC)	organization and related organizations
BARBARA STURGIS-EVERETT  DIRECTOR	1.00	х						0	0	0
ELISABETH VANDERPOOL DIRECTOR	1.00	x						0	0	0
JANE WILKINSON DIRECTOR	2.00	х						0	0	0
REMEDIOS MONTALBO YOUNG DIRECTOR	1.00	×						0	0	0
DARCEL TOLLE DIRECTOR	1.00	x						0	0	0
TYLER RAND EXECUTIVE DI	40.00			х				0	0	0
MARY STEFFEK BLASKE FORMER EXECU	40.00			x				87,975	0	0

### Salaries & Wages

# 990 Form

Guest Artist, Rental & Licensing Fees

Form 990 (2019) Page 10
Part IX Statement of Functional Expenses

Section 501(c)(3) and 501(c)(4) organizations must complete all columns. All other organizations must complete column (A).

Check if Schedule O contains a response or note to any line in this Part IX . Do not include amounts reported on lines 6b. Program service Management and Fundraising 7b, 8b, 9b, and 10b of Part VIII. expenses 1 Grants and other assistance to domestic organizations and domestic governments. See Part IV, line 21 . . . . 2 Grants and other assistance to domestic individuals. See 3 Grants and other assistance to foreign organizations, foreign governments, and foreign individuals. See Part IV, lines 15 4 Benefits paid to or for members . . . . . . . seation of current officers, directors, trustees, and 62,650 6 Compensation not included as defined under section 4958(f)(1)) and person 7 Other salaries and wages . . . . . . . . . 8 Pension plan accruals and contributions (include section 401 (k) and 403(b) employer contributions) . . . . 9 Other employee benefits . . . . . . 10,862 11 Fees for services (non-employees): a Management . . . . . **b**Legal . . . . . . . . . 7,485 c Accounting . . . . . . . . . . . . . . . . **d** Lobbying . . . . . . . . . . . . e Professional fundraising services. See Part IV, line 17 1.037 f Investment management fees . . . . . . 1.03 g Other (If line 11g amount exceeds 10% of line 25, column 43,001 5,059 3.580 (A) amount, list line 11g expenses on Schedule O) 41.968 41.968 12 Advertising and promotion . . . . 53.264 42.351 3.583 13 Office expenses . . . . . . . 14 Information technology . . . . . . 76,839 46,196 1.524 18,460 18 Payments of travel or entertainment expenses for any federal, state, or local public officials . 19 Conferences, conventions, and meetings . . . . 9,703 21 Payments to affiliates . . . . . . . . 22 Depreciation, depletion, and amortization . . 8,756 13,758 Premize expenses not covered above (List miscellaneous expen-exceeds 10% of line 25, column 24e, If line 24e amount expenses on Schedule O.) a GUEST ARTIST FEES AND EXP 101,085 101,085 b MUSIC RENTAL/LICENSING 33,615 33,615 c EQUIPMENT RENTAL & MAINT 28,648 10,647 d MISCELLANEOUS 9,347 1,675 e All other expenses 6.733 1,911 4.822 1,265,629 122,686 25 Total functional expenses. Add lines 1 through 24e 262,796 26 Joint costs. Complete this line only if the organization reported in column (B) joint costs from a combined educational campaign and fundraising solicitation. Check here ▶ ☐ if following SOP 98-2 (ASC 958-720)

Form 990 (2019)

Figure 1. ALICE Household Survival Budget and Federal Poverty Level, Michigan, 2021

	Federal Poverty Level Census income thresholds that vary by household size but not geography to determine who is in poverty	ALICE Household Survival Budget The cost of the essentials needed to live and work in the modern economy, by household type and location
Family of Four		
Monthly Total	\$2,208	\$4,918
Annual Total	\$26,500	\$59,016
Percent Change, 2019-2021	3%	8%
Single Adult		
Monthly Total	\$1,073	\$2,161
Annual Total	\$12,880	\$25,932
Percent Change, 2019–2021	3%	12%

Note: Percent change is pre-tax.

Sources: ALICE Household Survival Budget, 2021; Assistant Secretary for Planning and Evaluation (ASPE), HHS poverty guidelines for 2021, U.S. Department of Health and Human Services

ALICE Report

ALICE IN THE CROSSCURRENTS 2 MICHIGAN | APRIL 2023

	Michigan Counties, 2021	Percent Change, 2019–2021			
County	Households	% ALICE + Poverty	# of Households	# ALICE + Poverty	
Missaukee	5,845	47%	-3%	14%	
Monroe	61,574	35%	1%	4%	
Montcalm	23,745	44%	-1%	0%	
Montmorency	4,305	51%	-3%	10%	
Muskegon	67,707	42%	2%	0%	
Newaygo	18,892	44%	-1%	11%	
Oakland	530,383	31%	4%	7%	
Oceana	9,789	43%	-4%	-6%	
Ogemaw	8,999	46%	-2%	0%	
Ontonagon	2,710	50%	-3%	-4%	
Osceola	8,675	48%	-6%	5%	
Oscoda	3,292	49%	-14%	-5%	
Otsego	10,452	39%	5%	9%	
Ottawa	110,045	29%	5%	0%	
Presque Isle	5,844	40%	1%	-5%	
Roscommon	11,014	47%	-1%	5%	
Saginaw	80,146	45%	1%	7%	
Sanilac	17,086	42%	-2%	10%	
Schoolcraft	3,607	40%	4%	-10%	
Shiawassee	28,226	40%	5%	28%	
St. Clair	66,324	38%	4%	10%	
St. Joseph	23,670	36%	-2%	2%	
Tuscola	21,328	41%	-2%	5%	
Van Buren	28,457	41%	-8%	5%	
Washtenaw	149,133	40%	5%	35%	
Wayne	695,038	47%	1%	0%	
Wexford	13,002	44%	0%	5%	

# ALICE Report

ALICE IN THE CROSSCURRENTS 25 MICHIGAN | APRIL 2023

### **Building the Narrative**



#### Writing and Fine Tuning

- Keep it Simple.
- Aim for the Heart
- Avoid jargon
- Build out other messaging from there.
- o Fact Sheet Bruce Rauner Example. Fair Workweek example.

Talking Points -

# AFSCME Negotiations –Governor Rauner's Half-Truths and Outright Falsehoods

Even before the Governor walked away from the bargaining table in January 2016, a concerted misinformation campaign was underway to misrepresent his refusal to negotiate over the terms of a new contract and downplay the impact on employees and retirees if he were to impose his final offer. Below is a fact check of some of the Governor's half-truths and outright falsehoods:

#### **Status of Bargaining**

<u>Rauner Claim</u>: Impasse simply means that the parties have come to a dead end...further negotiations would be futile

**Fact:** Despite the recent ruling by the Rauner-appointed Illinois Labor Relations Board, negotiations were not at a "dead end" when the Rauner Administration walked out on bargaining back in January. The Union Bargaining Committee said then- and has reiterated numerous times since- that AFSCME members are prepared to make modifications to the proposals that were on the bargaining table at that time- so there is clearly room for further negotiations.

<u>Rauner Claim</u>: We made a number of key concessions...AFSCME, on the other hand, continues to demand across-the-board increases and step increases...They still seek a more expensive platinum [health care]plans...

Fact: AFSCME does not "continue to demand" any of its current proposals. In fact, the Union has indicated it is prepared to compromise on all of its economic proposals. But the governor has consistently refused to return to the bargaining table and allow further compromises to be made.

 ${\it Rauner Claim:} \ [With its bargaining proposals] \ AFSCME is demanding $3$ billion more in overall compensation$ 

Fact: The proposals AFSCME had on the table when the Governor walked away are modest and generally maintain the terms of the contract as they currently exist. The \$3 billion figure is simply fictional- a wildly exaggerated attempt to misrepresent status quo contract provisions as if they reflect new or added costs. The truth is that AFSCME has modified its initial positions, including on wages, and has been clear that we're prepared to negotiate further on wages, benefits and all other topics.

#### The Terms Rauner is seeking to Impose

<u>Rauner Claim</u>: [Regarding the health insurance terms Gov. Rauner wants to impose on employees] We're offering several different options that are less expensive for employees to choose.

# Fact Sheet

# Fact Sheet

#### **Fact Sheet: Chicago Paid Leave Ordinance**

Paid leave is a win-win for workers and their employers. It gives employees time off to enjoy with their families or to use when they or a family member are sick, which is critical as families struggle to make ends meet in a challenging economy. Businesses benefit from Paid <u>Lleave</u> because the policy encourages workers to stay home when they are <u>sick — preventing</u> their colleagues from getting sick and missing work. v

Chicago's current paid sick leave ordinance guarantees nearly all workers up to five paid sick days each year. A recent change in state law, taking effect on January 1, 2024, will offer workers across Illinois a minimum of five paid time off days that can be used for any reason, not just when someone is sick. Chicago has always been a national leader in workers' rights and this ordinance will continue that leadership by expanding paid leave. This ordinance will expand the number of days a worker can take off to spend time with their families, care for themselves or a loved one when they are ill or for any other reason, no questions asked. The paid leave ordinance gives workers more options for saving or using time the accommodate their needs, and an opportunity to be compensated for unused time when  $\Phi$  ye leave a job.

#### The Chicago Paid Leave Ordinance:

- Gives workers one hour of paid time off for every 15 hours worked. For a full-time employee, that will come out to approximately 15 paid days off per year.
- Allows unlimited number of paid time off days to be carried over from one year to the next.
- Requires workers to be paid for unused paid time off when they leave their employment.
- Allows workers to take paid time off without having to provide a reason and without cumbersome documentation and verification procedures for workers or employers.
- Covers nearly all employees, not just those who work for medium-sized or larger employers.
- Covers domestic workers, whether they are employees or independent contractors.
- Preserves employee-friendly protections in current law for employees whose employers maintain paid sick leave.

# Talking Points

#### Chicago Federation of Labor – Paid Leave Ordinance Talking Points

The Chicago Paid Leave Ordinance upgrades the current policy for paid leave for all workers in the city of Chicago, by eliminating the category of "sick days" and creating paid leave, which can be used for any type of absence at any time.

The flexibility this new ordinance allows workers will be a godsend.

This new ordinance eliminates the days of <u>doctors</u> notes and nosy bosses. Workers can use the paid leave for whatever they want, anytime, no questions asked.

And what's better? Employers can't hold workers responsible for finding a replacement to work the shift they have to miss.

This ordinance is pro-family and supports workers who are caretakers for loved ones.

# Press Prep

### **News Values**



#### Why should I care?

**Impact** – How many people will this affect?

**Fame/Prominence** – Did this happen to a famous person/institution?

**Conflict/Tragedy** – Does this make for an entertaining story?

Immediacy – It just happened

**Proximity** – It happened just up the street

**Trending** – Is this a national trend we're seeing?

# Impact

#### Chicago Restaurants Worry About Food Supplies Due to Sysco Strike

Unionized workers out of a Sysco warehouse in Des Plaines walked off the job Monday by Ashok Selvam | @Shokdiesel | Aug 31, 2021, 5:02pm CDT



SHARE



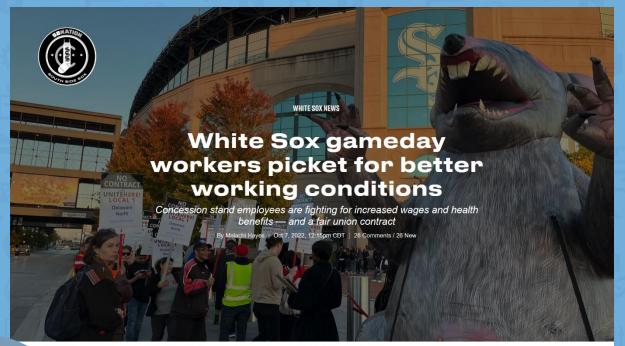
A Sysco strike involving 125 warehouse workers is making restaurant owners nervous. | Sysco

A strike in suburban Chicago has restaurant owners across the city on edge. About 125 warehouse workers at a Sysco warehouse in northwest suburban Des Plaines began a work stoppage on Monday morning. About 200 Sysco truck drivers joined their colleagues with their own sympathy strike, which has disrupted food deliveries all over town.

The strike is in its second day and has restaurant owners worried that they won't get their normally scheduled deliveries. Sysco, the largest food distributor in North America, also serves schools and hospitals, and its reps have told restaurant owners that those vital facilities will be prioritized, therefore restaurants should expect delays.







eed Rate Field concessions workers form a picket line outside the stadium during Tuesday's game. | @UniteHereLocal1/Twitter







J SHAKE

The end of the 2022 White Sox season was disappointing for many, and not just on the field.

Concessions picket line d contract service company Delaware North formed a

# Fame/ Prominence

# Conflict/ Tragedy



NEWS V SPORTS V CAUCUS COUNTD

#### Tense episode as Ingredion strike in Cedar Rapids continues

by O. Kay Henderson | Sep 22, 2022 | Business, News

Talks between Ingredion and the union that represents workers at the company's Cedar Rapids plant have broken down after Ingredion officials brought armed guards to a negotiating session this week.

Paul Iverson of the University of Iowa Labor Center says that's not typical. "All across the country workers have been sending the message that they're not going to take business as usual," Iverson says. "People are demanding better pay, they're demanding better hours, they're demanding more respect in the workplace and so it's a little odd for Ingredion to be using tactics that I thought had gone out years ago."

A spokeswoman for Ingredion says company employees have received repeated threats of violence, "approximately 100" since the strike began, and security had been present throughout negotiations. Ingredion is a multi-national company that turns vegetables into ingredients used worldwide by a variety of industries. Members of the Bakery, Confectionery, Tobacco Workers and Grain Millers International Union went on strike at the company's Cedar Rapids plant on August 1.

The union represents 127 hourly workers at the plant.

Share this:

Facebook Twitter LinkedIn WhatsApp Email

#### **CHICAGO SUN-TIMES**

News v Sports v Politics v Commentary v Life & Culture v Obituaries v Classifieds v E-Paper More v y f 🙃 3 Q

BUSINESS NEWS METRO/STATE

# Workers at Starbucks' Michigan Avenue roastery file for union vote

The operation has more than 200 employees and the vote will determine if they can bargain a contract as an affiliate of the Service Employees International Union.

By David Roeder | Jul 14, 2023, 7:34pm CDT





A worker at the Starbucks Reserve R

Santiago Covarrubias/For the Sun-Times

# Proximity

### Use STRONG Language



#### Clear, concise, with an appeal to News Values

- Avoid passive voice.
- ☐ Be clear, except when you can't or its not in your advantage.

- ☐ Punch Up the language.
- Reread your work, identify weak words and sub them out.

### Preparing to Go To Press

### How are we rolling this out?



#### Press Release

Written communications to local news media laying out why our contract fight is important. Should contain quotes & be brief, but firmly state your case.



#### **Press Conference**

An event where the union (& allies) gather to deliver a strong, unified statement and answer any questions from the press in a pool environment.



### Rally/Picket

A highly visual event where we ask our members, allies & supporters to show up and the press to attend and cover our rally. Should include at least 3 different speakers.



# Preparing to Go To Press

### How are we rolling this out?



#### Press Release

Fax: (630) 786-4926



August 31, 2021

Contact: Jake Berent: (847) 440-6183

#### Teamsters Local 703 Warehouse Workers On Strike at Sysco in Des Plaines

Company refuses to respect and bargain in good faith with warehouse workers Sysco's CEO praised as 'heroes' during Pandemic.

(DES PLAINES, III.) Teamsters Local 703 warehouse workers went on strike at Sysco Corporation in Des Plaines, beginning Monday, August 30 at 2:00 a.m. over the company's refusal to bargain in good faith and treat workers with the dignity and respect they deserve.

Workers at the Des Plaines site have been working without a contract since February 2020. After the COVID-19 Pandemic began, a temporary extension was agreed upon to keep the food supply chain

Negotiations for a new contract began in January 2021, but almost no progress has been made due to the unwillingness of the employer to bargain in good faith. Teamster Warehouse Workers and Drivers working out of the Des Plaines site are the main food service providers to high volume customers, such



#### **Press Conference**



### Rally/Picket







### Planning a Press Event



Give 3-5 days notice if possible, OK to send a release in advance, and morning of

- Organize Your Members
- □ Organize Your Speakers (Run of Show)
- □ Pick Your Location
- ☐ Equipment, signage, support

# Run of Show

BCTGM Local 100-G Press Conference - Run of Show

- 9:00 Arrive at site
- 9:15 Set up inflatables, begin picketing
- 9:55 Assemble speakers for press conference
- 10:00 Don Villar (Secretary-Treasurer, CFL) welcome, roll call of affiliates and toss to prayer
- 10:02 Rev. John Thomas (President of Board of Directors, ARISE Chicago) delivers opening prayer
- 10:05 Jason Davis (International Rep., BCTGM) speaks about the last 2 months on strike/negotiations, why we are here today and reads list of worker demands
- 10:08 Mike Moore (President, BCTGM Local 100-G) speaks about what it's been like for members on strike
- 10:10 Worker (BCTGM Local 100-G) speaks about their experience with wat's been going on at Ingredion
- 10:10 Rick Moyle (Executive Director, Hawkeye Area Labor Council AFL-CIO) speaks about corporate greed and scab labor
- 10:12 Jesse Case (Secretary-Treasurer Teamsters Local 238) speaks about the solidarity of lowa's labor movement with Chicago, the Midwest, the whole country
- 10:15 Don speaks about the solidarity of the Labor Movement, wraps
- 10:17 BCTGM group walks up to HQ's front door to deliver demands

# Run of Show

#### Talking Points - Paid Leave Expansion Press Event - July 19

- Talking points / focus per group:
  - Ald Rodriguez (1-2 min) and emcee:
    - High level, will go into detail
    - State law will not apply to chicago
    - 5 days is not enough because of <u>covid</u>
    - Working families to spend time with kids
  - Ald. Samantha Nugent (39th) (1 min):
  - Starbucks Barista, Shep Searl (3 min):
    - Personal story
    - How this will help in organizing
  - o Arise Member: Cristina Garcia (3 min)
    - Personal story
    - How earning PTO for every 15 hours will make a big difference for domestic workers, especially those with several clients. This improvement makes PTO accessible to domestic workers like me.
    - Look forward to all our alders voting YES for PTO
  - o Chicago Federation of Labor Secretary-Treasurer Don Villar (2 min)
    - This uplifts all workers
    - Creates a labor forward city
    - Strong union hits
    - Strongest protections in the country
    - This is good for the economy, it's better for everyone
  - o Raise the Floor Alliance, Executive Director, Sophia Zaman (2 min):
    - Impact on returning Chicagoans, factory workers, restaurant workers
    - Reference transition committee recommendations—this is in line
    - Transition documents?
  - Expert Militza Pagan, attorney on Workforce Development committee and author of the bill while formerly at the Shriver Center

### The Exclusive





Find the right reporter, and offer them an exclusive, meaning you'll let them publish the story before sending any information out to any other outlets at all.



### Make It Sizzle

Your exclusive must pique interest, and have value for the journalist/outlet. Not always applicable.

# Media Advisory Vs. Press Release

Before your event.

Media

Advisory

Let's the press know something is happening, asking them for coverage of an event.

Brief, contains 5 W's and your "why should I care?"

Usually sent out after or event, or in lieu of event.

Press Release

Should tell a more detailed story, cite facts and contain quotes from leadership and members.

# Press Release/Media Advisory Basics



#### MEDIA ADVISORY

FOR IMMEDIATE RELEASE
Month Date, Year (of release, not the event date)
Contact: First & Last
Cell: (###) ###-####
Email: name@organization.com

#### [Main Headline. Short, Punchy, Meaty.]

[Subheader can be a sentence giving more context, gravitas, but not always neccessary]

WHO: Tell us who will be at the press conference

WHEN: Time of event and/or time of speaking program

WHERE: Where should media go? Give an address if possible

VISUALS: Optional. Helps news desks plan. They love stories with visuals.

Your first paragraph should be dry and state the facts of your action, reiterating the information from above.

Your second paragraph can add color and context to why you are taking the action that is causing you to reach out to news media. Here you can explain your punchy-attention grabbing headline or detail some important facts & data.

The third paragraph can offer more detail, but I would not go longer than that. This is where I like to include a quote from leadership, or maybe tease to a future action date or bargaining date.

Wrap it up with a "boilerplate" paragraph that simply contains 1-2 sentences about your union (local or international).

### Press Release/Media Advisory Basics





#### MEDIA ADVISORY

FOR IMMEDIATE RELEASE
July 16, 2023
Contact: Jake Berent
Cell: (773) 612-4518
Email: iberent@chicaglabor.org

#### Orchestra Players Prepare for Contract Fights Across Country

The Regional Orchestra Players Association brought in a campaign communications expert to fine tune Local union's messaging ahead of negotiations

WHO: CFL Communications Director Jake Berent, ROPA Musicians

WHEN: Tuesday, July 25, 11:00 a.m.-12:15 p.m.

WHERE: Courtland Grand Hotel (exact room TBD), 165 Courtland St NE, Atlanta, GA 30303

VISUALS: Press clips, powerpoint slides, 100 orchestra musicians

Chicago Federation of Labor Communications Director Jake Berent will present to nearly 100 musicians on Strategic Campaign Communications at the 40<sup>th</sup> Annual Regional Orchestra Players Conference in Atlanta, Ca. on Tuesday, July 25 at 11:00 a.m.

Hundreds of orchestra musicians from around the country will go through the collective bargaining process over the next year. As employers try to claw back concessions and keep post-pandemic workloads while offering pre-pandemic pay, musicians are ready to take a stand for good pay and benefits.

With over a decade of experience, Mr. Berent is a campaign communications expert that has led intense campaigns and produced impressive results. He will give musicians from across the country the tools and resources they need to use the media to your advantage and be successful in winning strong contracts.

Since 1896, the CFL has fought for economic, social, and racial justice for all working people. The CFL represents 300 unions, who in turn represent approximately 500,000 working people in Chicago and Cook County. ROPA, an affiliate of the American Federation of Musicians, represents 74 full member orchestras and 11 associate member orchestras.

## Press Release/Media Advisory Basics











FOR IMMEDIATE RELEASE May 8, 2023 Contact: Jake Berent Cell: (773) 612-4518 Email: <u>iberent@chicagolabor.org</u>

#### MEDIA ALERT: 31st Annual NALC Stamp Out Hunger Food Drive Kickoff Event

NALC Branch 11 Chicago plays a huge part in what has become one of the largest food drives in the country, at a time where 35 million Americans are unsure where their next meal is coming from.

WHEN: Monday, May 8 at 10:00 a.m.

WHO: NALC Branch 11, UFCW Local 1546, CFL, UWMC, St. Sabina Catholic Charities, Visitation

Pantry Englewood

WHERE: NALC Union Hall, 3850 S. Wabash Ave., Chicago IL 60653

WHAT: The NALC Stamp Out Hunger Food Drive is hosting a press event to promote their 30th Annual Stamp Out Hunger Food Drive. On Saturday, May 13, USPS Customers are asked to leave donations of non-perishable food items next to their mailboxes before the delivery of the mail. Letter carriers collect the donations and distribute them to local food banks.

WHY: The need for food donations is great in Chicago, Currently, more than 35 million Americans are unsure where their next meal is coming from. More than twelve million are children who feel hunger's impact on their overall health and ability to perform in school. And nearly 5.2 million seniors over age 60 are food insecture, with many who live on fixed incomes often too embarrassed to ask for help. Our food drive's timing is crucial. Food banks and pantries often receive the majority of their donations during the Thanksgiving and Christmas holiday seasons. By springtime, many pantries are depleted, entering the summer low on supplies at a time when many school breakfast and lunch programs are not available to children in need. Stamp Out Hunger has been a continued success locally because of the solid annual support from NALC Branch 11 Chicago, UFCW Local 1546, the Chicago Federation of Labor, the United Way of Metro Chicago and other organizations, as well as the spirit and generosity of everyday Chicagoans.

## Press Release/Media Advisory Basics





#### Illinois AFL-CIO, CFL Congratulate New DPI Chair Rep. Lisa Hernandez

(Chicago, III.) – Illinois AFL-CIO President Tim Drea and Chicago Federation of Labor President Bob Reiter release the following joint statement:

The Illinois AFL-CIO and the Chicago Federation of Labor congratulate Rep. Lisa Hernandez on becoming the new chairperson of the Democratic Party of Illinois. We look forward to supporting Rep. Hernandez in her new role as chair. We're excited to work together as we shift our full efforts toward November, electing pro-labor candidates and passing the Workers' Rights Amendment.

# Media Outreach



# Pitching Print/Digital/Legacy Media

Print reporters often have the most time to listen and will give you the most detailed and balanced coverage. Stories often start as reported by local "print" journalists before other outlets catch on. Be aware of "unfavorable" outlets.

#### ID Outlets

Start smallest then expand. Neighborhood, city, state, & national. Music Industry blogs or magazines. Worker papers.

#### ID Reporters

Often times have contact info public, easily accessible. Contact on all forms: cell, office, email, social media direct message.

#### Opinion Pages

Can't get anyone to listen. Try pitching an opinion piece somewhere. Try multiple different from multiple authors.

# Pitching TV/Radio Media

TV News reporters, especially in small markets, are overworked and underpaid.

Use that to your advantage!

- Research Reporters/Programs Online
  - Start on station website & social media. They usually put their contact info online. Pitch one. If they say no, move to the next one. Or, you can try calling an assignment editor. Do they do community stories, live interview segments, Saturday community affairs?
- Highlight Conflict/Images
  - If it bleeds, it leads. True then, true today. Appeal to the eye, the ear and the heartstrings. Highlight the visuals in your pitch. Does the station have B-roll of your orchestra playing already?

#### Do the Work for Them

Most small town TV journalists are overworked, and underpaid. Or lazy. Do as much work as you can for them. "Feel free to copy/paste from our press release." Meet them

#### When Cold Calling the Newsroom



☐ Calling the news desk is a good strategy, in addition to calling individual reporters.

- ☐ Assigment Editors controls the planning calendar, News Director hands out the assignments
  - Most newsrooms have editorial meetings in the morning around 9 a.m. and afternoon around 2:30. **Best times to call: 7 8 a.m. or 11 a.m. 1 p.m.**
- When on the phone: ID yourself and organization, give 5 W's. Answer questions. "This is a huge issue for the community, we hope you come out to cover..."
- Ask, "What's the best ...." questions, make the Assignment Editor's job easier!

#### Speaking to the Media



- ☐ Do a practice interview, anticipating tough questions.
- Stick to talking points.
- ☐ Repeat messaging/slogans/stats
- "Why are they doing this" ... Well, you'll have to ask them that!

Ask what time this airs, who else they are speaking to

#### Social Media Strategy

#### Use Your Network

Explicitly ask allied organizations to share your message on their platforms.



#### Post It All

Post photos, member testimonials, press articles, press releases, yelp comments, etc. whatever you can find that supports your message.



#### Use Dates, Numbers

Dates can be powerful and help keep pace. Numbers stick out, get remembered.

"35 days without a contract"
"They spend \$100k on a sign, but can't find the money..."



#### Keep Membership Updated

Key to the fight is to make members feel like it's their fight and keep them informed of what is happening, good and bad.





# Effective Messaging 2020-21 Cook County Jail Campaign

In 2020, a rogue union financed by a personal injury attorney challenged Teamsters Local 700 to represent 3,000+ Cook County Corrections Officers. At the same time, Local 700 was actively negotiating the next contract. All this, during a global pandemic that hit prisons especially hard.

Over the next two years, we organized and mobilized the membership using internal and external media strategies.

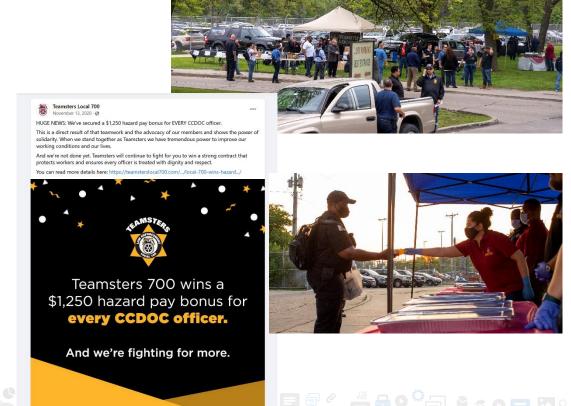


#### Visibility

We posted updates on social media.

Engaged membership 1-on-1.

Gave out SWAG, information, hosted cookouts.



#### **Building the Narrative**

Identified the issues that were most important to officers.

Identified members/<u>stewards</u> to carry message

Reached out to community partners

Local 700 engaged with IBT & JC 25 for help











#### Press Prep

Overworked, understaffed, and on the frontlines, corrections officers are putting their lives on the line every day for the people of our city.

"We Demand Hazard Pay!"

Home checks, Call-in time, and Sheriff Dart's unlimited power are putting too much strain on officers.

Identified spokespeople to take part in an interview series to build solidarity among ranks and also get the word out about our issues.

Identified Outlets that give jail issues coverage, WGN & Sun-Times consistently.

Link to video



#### Media Outreach

TV - WGN carried our stories, other outlets not so much.

Radio - WBBM Newsradio run our stories

Legacy Print – Tough to get coverage from big papers, once every 2 months

Digital/National – No interest, no effort made

Hyperlocal/Labor/Niche – Some coverage from small local papers, did not pitch labor outlets





After surveying and analyzing the media market, we saw an opportunity to make a splash that would fire up our membership.

We learned Cook County Sheriff Tom Dart would be making an appearance on WGN Morning News, doing a live interview segment.

We submitted questions to the anchors, called the newsroom.

Link to Video



#### In the End

We won Hazard Pay.

Won a new contract.

Built a strong network of stewards.

Fought off the challenge from the rogue union.



# Questions?



## Strategic Campaign Communications

Email: jberent@chicagolabor.org

Twitter: @JakeBerent

Threads: @JakeBerent



Jake Berent
Director of Communications
Chicago Federation of Labor

Facebook: @chicagolabor

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Instagram: @chicagolabor

Threads: @chicagolabor

LinkedIn: @chicagolabor